REPORT TO COUNCIL



Date:

February 13, 2012

File:

0245-80

To:

City Manager

From:

General Manager - Community Services

Subject:

Water Utility Rates

Recommendation:

THAT Council receive, for information, the Report dated February 13, 2012 from the General Manager, Community Services with respect to the 2012, 2013, 2014 Water Rates;

AND THAT Council approve Water Utility rates for 2012, 2013, 2014 for the operation, maintenance and capital improvements to the Utility as outlined in the report of the General Manager, Community Services dated February 13, 2012, with the first billing cycle to be in April of each of the 3 years; resulting in an average residential user fee increase of \$2.55 per month for 2012; \$2.88 per month in 2013; \$3.24 in 2014 and varying rate increases depending on meter size and usage for other customer classes.

AND THAT Council approve increases to the Water Quality Enhancement Fee for 2012, 2013, 2014 for the purpose of generating funds for water filtration requirements as outlined in the report of the General Manager, Community Services dated February 13, 2012, with the first billing cycle to be in April of each of the 3 years; of \$0.99 per month for 2012, \$1.24 per month for 2013, and \$1.54 for per month for 2014 for residential meters and increasing rates for larger metered residential, commercial and industrial properties based on meter sizes.

AND FURTHER THAT Bylaw No. 10660 being Amendment No. 2 to the Water Regulation Bylaw No. 10480 be forwarded to Council for reading consideration.

Purpose

To provide Council with information on water costs and revenues and to obtain approval for the 2012, 2013, 2014 water bylaw rate increases.

Background:

City staff have been reviewing a number of factors that are impacting water rates for 2012 and future years. Specifically they can be broken into 2 categories:

- 1) Review of financial needs based on current service levels and capital plans
- 2) Impact of Filtration Deferral Analysis working with IHA

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Impact of Current Service Levels and Capital Plans

A review was conducted by the Infrastructure Planning, Design and Construction, and Civic Operations Departments on the Water Utility revenues and expenditures, based on our most recent projections. This review considered the timing and expenses of capital improvements such as water treatment, pumping station upgrades, new trunk mains, ongoing infrastructure replacement as well as operation and maintenance. The City Financial Services Department has prepared a pro forma statement of Revenues & Expenditures for the Water Utility that is a 10-year projection, based on the present year's budget figures and future capital and operating expenditures in all areas of the Utility. This method of rate setting allows the balancing of debt and large capital expenditures, with the accumulated Utility surplus, to establish a stable Utility rate structure.

The Water Utility has been experiencing significant capital cost pressures over the past number of years due to the need to replace aging infrastructure. This has used up most of the Utility's reserves and surpluses and triggered the need for debt financing. In addition to the need to replace aging cast iron water mains and participate when other roads or sanitary sewer projects occur, the most notable expenditure is the current construction of the Cedar Creek Pump Station and UV water treatment at a cost of some \$17M. This new pump station replaced three very small and inadequate pump stations as well as provides increased water treatment. It also positions the Utility to service the entire Mission area of the City and move the Eldorado pump station, which has a high risk of water quality deviations due to its proximity to Mission Creek, to a backup role. Costs of these works are shared between new development and existing customers. The replacement of aging infrastructure is expected to maintain financial pressures on the utility. Projects over the next five years include cast iron main replacement projects, Poplar Point chlorine system replacement, and participation in projects such as Bernard Avenue revitalization.

When Council approved the 2011 rates they were informed that overall rate increases of 55% over a 5 year period was required to cover these capital expenses as well as increasing operating costs. By approving proposed rates for the 2012, 2013, and 2014 time period we anticipate the increased revenues will allow the Utility to have future rate increases after that time more in line with inflation.

In 2011 a comprehensive cost of service analysis was done by customer class which found that single family residential is subsidizing all other classes of customers. The proposed rates within the bylaw reflect a continued strategy to bring revenues for each customer class in line with their respective cost of service over a five year period. Areas where this will not be achieved are where Council previously agreed to a 50% cost of service for parks and 25% cost of service for agricultural. Being sensitive to the cost to agriculture, staff are recommending agricultural rates that are closer to those charged by City Improvement Districts. The impact of these increases result in an average increase of 14.3% for single family strata, 11.4% for multifamily-residential, and 15% for commercial.

This rate increase continues to place the City water utility as the second lowest of the five water purveyors in the City and well below most municipalities in British Columbia (see Attachment 1). There is considerable certainty in the revenue requirements for the Utility for this time period and therefore Council is requested to approve the increases for the 3 year period. These revenues will then be the basis of future budget planning over that time period.

Filtration Deferral Requirements

In 2011 Council approved a report and recommendations that outlined the City's requirement to set aside funds for future water filtration as part of approval of filtration deferral as required by IHA and the Province of BC. The cost of future filtration is approximately \$134 M (2011 dollars) in capital costs. Assuming 2/3 funding from the Federal and Provincial governments, Council approved that the City generate its share through the current Water Quality Enhancement Fee (WQEF). These fees will generate most of the total required funds over the next 30 years. By approving the fee as outlined in the bylaw from the current \$3.96 to the recommended \$7.73 by 2014 it is anticipated that approximately \$2.0M per year will be set aside for future filtration works. These funds will also be used to pay for any other filtration deferral related capital projects that may arise.

Summary

Water Utility revenues from our customer base come from two types of charges; the monthly user rate and an annual parcel tax. The user rate for all customer classes is based on a combination of a fixed monthly rate plus a variable rate per month based on actual consumption. The annual Parcel Tax makes up the other component of our water charge and is presently \$50.00 per year, per parcel that is capable of being serviced with water. The proposed new rates incorporate a continuation of the Parcel Tax component of the Utility billing recognizing the funding needs of the Utility.

The proposed bylaw also reflects a continued strategy to reduce meter charges over a 5 year period to reflect actual customer and meter service related charges only. This results in a reduction in the fixed rate charges for all classes. Those cost reductions for the meter charge are recovered through the changes to the variable rate. Schedule B also reflects 2012 pricing through our contractor, Corix, for meter supply and installation.

These rate increases are significant when considered on a percentage basis. However, when one considers rates charged by other water improvements districts in the City and other municipalities throughout the Province as outlined in the attached surveys, we are the second lowest of all surveyed and consistently well below most other jurisdictions.

The new rates are proposed to be in effect for the first billing cycle in April and will appear first on the April 16th utility bill each year and subsequent bills for customers receiving a utility bill. Our customers will be provided with notice of the rate change, to be printed on our customer utility bills, prior to the rate coming into effect.

INTERNAL CIRCULATION TO:

Director of Financial Services, Revenue Manager, City Clerk, Director Infrastructure Planning, Director of Community & Media Relations, Utility Engineering Planning Manager, Utilities Services Manager, Director of Civic Operations.

FINANCIAL/BUDGETARY CONSIDERATIONS:

The recommended rates are consistent with the 10-year Utility Financial Plan

COMMUNICATIONS CONSIDERATIONS:

Notification to customers will go out through the utility bill and through Council highlights in the newspaper.

Considerations that were not applicable to this report:

PERSONNEL IMPLICATIONS:
EXISTING POLICY:
EXTERNAL AGENCY/PUBLIC COMMENTS:
ALTERNATE RECOMMENDATION:
LEGAL/STATUTORY AUTHORITY:
LEGAL/STATUTORY PROCEDURAL REQUIREMENTS:

Submitted by:

John Vos, General Manager - Community Services

Attachments

cc: All internal circulations

Financial Planning Manager

	\$1.40	over 180 cubic meters		
	\$1.07	61-180 cubic meters		
	\$0.74	U-60 Cubic meters		
	\$45.52	waler base crange (Quarterly)		
\$57.93	\$10.67	West Fee (quarterly)	SED Metered	A A ST A ST TOOL AS TOO
	60.77	Party Con (control)		Mont Vancourer (2040)
\$36,78	\$27.00	Date per cubic motor	Or D Interest ou	X. Y. C.
\$40,00	90.00	Date charge event four months	CED Metered	City of Surrey (2011)
¢/6.33	\$1 13	Rate per cubic meter	SFD Metered	City of Abbotsford (2011)
	\$0.9277	Rate per cubic meter		
	\$20.00	Minimum Quarterly Charge		
\$48.04	\$10.00	Quarterly operating fee	SFD Metered	City of Richmond (2010)
	\$0.7094	Rate per cubic meter		
\$39.70	\$31.83	Date Nate per Quarter	Of D Meteren	Made (2010)
	4-100	Dana Data par Creator		Manta Diday (2010)
	£4 333	Rate per rithic mater		
\$54.26	\$3.75	Monthly flat charge	SFD Metered	District of Saanich (2012)
	\$242.30	Fixed Annual Capital Charge		
	\$0.614	Rate per cubic meter Citry 45m3 -135m3		
\$89.45	\$250.40	page Consonibution Date Centrem	OF C Meres of	City of Mail Books (2011)
	2000 40	Date Concilmation Date per Vent	SED Motored	City of Kamioons (2011)
	940.00	The state of the s		
	\$0.520	Rate per cubic meter Otrly 45m3 -135m3		
\$38.57	\$17.25	Monthly rate	SFD Metered	City of Penticton (2011)
	\$56.50	Yearly tax levy grade A		
	\$0.80	Consumption in excess of 300 cubic meters per quarter		
	\$0.50	TO I to soo cupic meters per quarter		
	92.00	That too capic tracks a per queries		
\$ 6.54	en o.c.	First 100 cubic maters per cuprior		WID (2010)
	00.023	OHARTERI Y basic charge	SED Metered	District of West Kelowna
	\$1.24	Over 80 m3		
	\$0.92	over 40 m3 to 80 m3		
	\$0.78	over 10 m3 to 40 m3		
\$59.91	\$66.20	Base rate per QUARTER for the first 10 cubic meters	SFD Metered	City of Vernon (2012)
Monuny Cost of 41111	rate	undige Type		r ar veyor
Monthly Cond of Man 3		Charac Turac		Dimigra
	n)	BC Water Purveyors SFD Water Rates (metered)		
	\$27.00	Annual parcel tax for grade A parcels		
	\$0,486	Consumption in excess of 313.7 cubic meters		
	\$0.000	Totale treat room capit liberals		
	636.03	for the payt 136 4 cities maters		
•	\$0 323	for the next 109.1 cubic meters		
\$23.59	\$46.32	per QUARTER for the first 68.2 cubic meters	SFD Metered	RWW (2012)
	\$151.50	Hall Road special charge - 114.00 + 37.50 Quarterly		
	\$114.00	Quarterly flat charge		
\$43.92	\$71.05	Annual water tax (for properties less then 1 acre)	SFD Unmetered	SEKID (2012)
	\$132.00	Quarterly flat charge		
\$47.10	\$37.20	Annual Tax Levy	SFD Unmetered	GEID (2012)
	\$52.25	wontny flat rate	nmetered	
	\$32./0	MODITIVE RECEIVED	Ŀ	
\$38.37	900.00	All red Ley	Or D Childened	Cities (FOLIT
	20000	Annual Darcel Tay	SED I Inmetered	BMID (2011)
	\$50.00	Annual Parcel Tax		
	30 V3	Water Oliality Enhancement Fee monthly		
	\$1 314	Consumption in excess of 125 cubic meters		
	\$0.657	Next 45 cubic meters		
	\$0.433	Next 50 cubic meters	•	
	\$0.322	First 30 cubic meters		
ı		Monthly Flat Rate plus	SFD	City of Kelowna (2012)
Monthly Cost of 41m3	Rate	Charge Type		Purveyor
2012	Updated: Feb 15 20	Nerowna water Purveyors SPD water Kates (metered and un-metered)	Nelowila Water Purveyor	
		717 147-4 7-4 7	W-Income Window Downson	

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	O control of the cont	Duplex, Triplex (Strata Included)	
	Annual rate for grade A parcels		
	Consumption in excess of 313.7 cubic meters		
	for the next 136.4 cubic meters		
	for the next 109.1 cubic meters		
	Duplex, Triplex (Strata Included) Met per QUARTER for the first 68.2 cubic meters	Duplex, Triplex (Strata Included) N	RWW (2012)
	Metered minimum rate per month		
	Metered rate per cubic meter		
\$38.00	Monthly flat rate	Commercial buildings (metered)	SEKID (2012)
	Consumption per cubic meter in excess of 30m°		
\$44.00		ICI (metered)	
	Consumption per cubic meter in excess of 90m /unit		
\$117.00	Quarterly flat rate for first 90m³/unit	Strata and Multifamily (metered)	
	Consumption per cubic meter in excess of 90m /unit		
\$90.00	Quarterly flat rate for first 90m³/unit	Apartment dwellings (metered)	GEID (2012)
	sh for every cubic meter thereafter	Commercial/Recreational/Car Wash	
\$298.70	Minimum monthly charge for first 76m ³	ICI Metered	
	Commercial High Usage		
\$47.90	Commercial Medium Usage		
\$37.60	Commercial Low Usage	ICI Unmetered	
	Mobile Home Park per unit per month		
	High Density (Apartments, Condominiums) per unit per month		
\$30.90	Medium Density (Duplex, triplex, fourplex) per unit per month	Multifamily Unmetered	BMID (2011)
\$4.95- \$632.61	Water Quality Enhancement Fee		
	Consumption in excess of 125 cubic meters		
\$0.672	Next 45 cubic meters		
\$0.444	Next 50 cubic meters		
\$0.336	First 30 cubic meters	(Single fam on a strata)	
\$9.25 - \$477.02	Base Rate - based on meter size	Single Family Strata	
\$4.95- \$632.61	Water Quality Enhancement Fee		
\$0.313	Consumption per cubic meter		
\$9.25 - \$477.02	Base Rate - based on meter size	Multifamily	
\$4.95- \$632.61	Water Quality Enhancement Fee		
\$0.331	Consumption per cubic meter		
\$9.25 - \$477.02	Base Rate - based on meter size	ICI Metered	City Conversion (Cole)
KAIE	CHARGETTE	Dr Arroll mrive in the	CITY OF KEI OWNA (2012)

	ioi maiai	ICI Minifrif		Maple Ridge (2010) ICI Unmetered	Monthly charge	Farm Wa	Agricultu	Park Water Rate	Multifam		District of Saanich (2011)		ICI Metered				City of Kamloops (effective for 2012)		District of West Kelowna - WID (2010) Multifami	Commer			Commer		Multifam				City of Vernon (2011)	BC M				Commer	and up.	Apartme				
	anny mesered	ICI Multifamily Metered	Multifamily Unmetered	tered	charge	Farm Water Rate per Assmt Act	Agriculture Water Rate	ter Rate	Multifamily Metered		ed		ed				tered		Multifamily and ICI Metered	Commercial Unmetered			Commercial Metered		Multifamily Unmetered				Muluramily Metered	INEVOIS ICI, MULTIFAN				Commercial/Churches - Metered	and up. Strata included) Unmetered	Apartment Buildings (Fourplexes				CONTROL MANAGEMENT CONTROL CON
Kate per cubic meter	e pased of fileter	Ollafferly base charge based on meter size	Annual flat charge per unit	Annual flat charge per unit	per meter size	for each cubic meter	for each cubic meter	for each cubic meter	Monthly flat charge per unit	Rate per cubic meter	Monthly flat charge based on meter size	Rate per cubic meter	Annual Base Rate - based on meter size	Annual Irrigation Rate for each hectare of property per annum	User Rate - For each heavy use commercial unit	User Rate - For each medium use commercial unit	User Rate - For each light use commercial unit	Charge per cubic meter (in addition to basic charge based on meter size)	Quarterly charge based on size	Quarterly Rate	Quarterly charge based on meter size	Rate per cubic meter	Quarterly Basic Charge in addition to charge based on meter size		QUARTERLY flat rate where metering is not possible	CACLOCAL	Over 80 m3	over 40 m3 to 80 m3	base rate per QUARTER for the first 10 cubic meters	MULTIFAMILY Water Rates (metered and unmetered)	Thereafter per cubic meters	for the next 136.4 cubic meters	for the next 218.2 cubic meters	Per Quarter - for the first 40.9 cubic meters	Quarterly flat charge		Thereafter per m3	for the next 136.4 cubic meters	for the next 40.9 cubic meters	
\$0.7094	401.00 - 4070.00	231 85 - 2570 30	\$392.65	\$413.65	\$2.80 - 335.00	\$0.21	\$0.68	\$0.57	\$1.23	\$1.232	\$2.8 - \$335	\$0.5060	\$242.3 - \$20,595.33	\$382.73	\$2,048.00	\$1,030.05	\$343.60	\$0.46	\$70.00 - \$2,800.00	\$196.20	\$66.30 - \$1368.71	\$0.92	\$66.20	\$ 201.43 / 425.10	\$131.23	#2.1¢	94.00	\$0.70	\$66.20		\$0.49	\$0.36	\$0.32	\$40.98	\$77.22		\$0.49	\$0.36	\$0.32	+

City of Richmond (2010)	Multifamily Unmetered	Annual flat rate for townhomes	\$429.96
		Annual flat rate for apartments	\$277.06
	ICI Multifamily Metered	Quarterly minimum charge	\$95.00
		Rate per cubic meter	\$0.93
		Quarterly meter rent charge	\$11.50 - \$662.00
City of Abbotsford (2011)	Commercial, Industrial	For a 12 month billing period: 1 - 10,000 m3	\$0.92
		10,001 - 100,000m3	\$0.85
		100,001 +	\$0.69
City of Surrey (2011)	ICI Multifamily Metered	Base charge for 4 months based on meter size	\$20 - \$213.00
		Rate per cubic meter	\$0.775
	Multifamily Unmetered	Annual per unit rate	\$254.00
West Vancouver (2010)	ICI Metered	Meter Fee (quarterly) per unit	\$16.67
		Water Base Charge (Quarterly) based on meter size	\$129.80 - \$3,794.91
		Rate per cubic meter	\$0.88
	Multifamily Metered	Meter Fee (quarterly) per unit	\$16,67
		Water Base Charge (Quarterly) based on meter size	\$96.80 - \$2,742.56
		Rate per cubic meter	\$0.88